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| Job Title: | Transportation Technician 3 | Job Category: |  |
| Department/Group: | TN DOT | Job Code/ Req#: | 62654 |
| Location: | On Site  **Address**  7500 Volkswagen Dr. Chattanooga, Tennessee 37416  Candidate Must Be Local | Travel Required: |  |
| Level/Salary Range: | $21/hr on C2C | Position Type: | Contract |
| Duration | 05/20/2024 - 12/20/2024 | Date Posted: | 04/29/2024 |
| Expenses Allowed | Yes | Posting Expires: | 05/01/2024 |
| **Quantity Requested** | 1 | Send Resumes to | resumes@taurusbiz.com |
| **Schedule:** | | | | |
| **Days**  Monday No Tuesday No Wednesday Yes Thursday Yes Friday Yes Saturday Yes Sunday No  **Hours/Day**  10  **Time Zone**  EST  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Shifts Start Time End Time Description Active**    Shift 1 12:00AM 10:00AM Wed/Thur/Fri/Sat Yes \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  **Description**  An advanced level positi on that ensures safe and efficient traffic movement and monitors roadways  including detecti ng, confirming, updati ng, and responding to scheduled and unscheduled traffic  incidents, congesti on, and travel ti me imbalances.  The initi al contract will be for 30-90 days, but is subject to extension upon good performance.  1 employee needed for an evening shift :  -Wednesday 4:30 PM - Midnight  -Thursday 2:00 PM - Midnight  -Friday 2:00 PM - Midnight  -Saturday 2:00 PM - Midnight  **Tasks include:**  Advanced level operator positi on performing functi ons with minimal supervision and to  established procedures.  • To perform all duti es and may defer the most complex issues to a supervisor.  • To operate various computer-based traffic management systems to manage traffic and incidents  on roadways and improve traffic conditi ons.  • To monitor roadways via CCTV surveillance cameras and detecti on systems.  • To monitor all traffic devices and computer equipment associated with the system.  • To maintain advanced knowledge on the operati on of all traffic equipment, computers and soft ware associated with the traffic systems.  • To uti lize traffic equipment for incident management and the improvement of travel ti me, safety,  and quality of life of the traveling motorists and toll customers.  • To conti nually checks the accuracy and validity of the messages displayed on all DMS and 511.  • To be aware of all 511 messages broadcasted on a parti cular system.  • To enter incident informati on into computer systems using traffic soft ware.  • To become familiar with the roadways and understands the purpose and locati on of each traffic  device (i.e. detector stati ons, CCTV, and 511).  • To alert operator staff to new and existi ng memos.  • To use SOG to detect, dispatch, monitor, and document roadway incidents.  • To confer with partners (highway patrol, Service Patrols, Local Law Enforcement, Fire Rescue,  etc.) as well as adjacent Traffic Management Centers or other DOT Regions to coordinate resources  for incidents that may affect regional travel.  • To dispatch Service Patrols and assists Service Patrols with other tasks, such as phone calls, etc.  • To perform other duti es as assigned.  • DISPATCH OR CALL CENTER EXPERIENCE A PLUS  **Qualifications**   |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **Type** | **Category** | **Qualification** | **Description** | **Competency** | **Required** | | Software | Database | Microsoft Access | Experience operating computers | Proficient (4-6 Years) | No | | Skills | Others | Data Entry | Dispatch or Call Center experience a plus |  | No | | Software | Others | Internet |  | Proficient (4-6  Years) | No | | Software | Others | Microsoft Excel |  | Proficient (4-6  Years) | No | | Software | Others | Microsoft Word |  | Proficient (4-6  Years) | No | | Skills | Others | Technical Skills | 2 years of experience as TMC Technician II level or directly comparable experience. IMSA Level III Technician and Intermediate Maintenance of Traffic (IMOT) Certification Preferred | Novice (1-3  Years) | No | | Skills | Others | Verbal  Communication | Good communication skills – oral, in writing, reports,  clear communication over radio, dispatch experience | Proficient (4-6  Years) | No | | | | | | |
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| Reviewed By: | Swathi G | Date: | 04/29/2024 |
| Approved By: | Ram S | Date: | 04/29/2024 |
| Last Updated By: | Swathi G | Date/Time: | 04/29/2024 |